

ALL1 MAN-QUA

QUALITY POLICY

Regulatory references: UNI EN ISO 9001:2015 - IATF 16949:2016

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Acciaieria Arvedi produces hot and cold rolled steel coils and strips, supplied in the black, pickled, galvanized, pre-painted state, for the most severe applications, including the automotive sector, with unique characteristics for dimensional tolerances, flatness, surface quality and mechanical properties.

The Executive Board, applying the UNI EN ISO 9001 and IATF 16949 regulations, as a quality management system, sets <u>customer satisfaction</u> and <u>the company's sustainability</u> at the centre of all work activities, by committing the different business functions to provide products that match customer requirements, made through an environmentally friendly production cycle. Furthermore, the Executive Board, systematically, promotes continuous improvement, aimed at expanding the range and quality of products, as well as the speed and flexibility of the service, through:

- the organization of each operational function, with primary focus on the prevention of non-conformities rather than their correction (risk-based thinking);
- the definition of targets for individual business processes and their monitoring through measurable indicators, their periodic review and the provision of the resources necessary to achieve them;
- the adoption of continuous improvement programs in terms of technological innovation;
- the broad-ranging approach to the topic of sustainability, no longer seen only in environmental terms but, as a whole, according to the E-S-G framework.
- the training and motivation of all personnel through the "Orgoglio Arvedi" project, one of whose cornerstones is the specialized training centre (Arvedi CAMPUS);
- the dissemination and understanding of the principles expressed here.

The Company's primary strategic objective of market leadership in its sector, consolidating a high level of competitiveness and combining the spirit of innovation that has always distinguished it, with a strong commitment in:

- sustainability, meant as a global approach to the three areas of reference (Environmental, Social, Governance). Its concrete implementation is through the enforcement of the specific regulations and in the project of gradual decarbonization of the Steelworks, aimed at the production of "Carbon Neutral" steel: a revolutionary steel with zero net impact in terms of CO2 emissions, according to Scope 1 and 2 of the GHG Protocol.
- health and safety of the people, not only through a strict application of the specific regulations, but also through continuous training and the constant maintenance of the working environment in an appropriate order and cleanliness condition in relation to the manufacturing and personnel itself needs.

The Chief Executive Officer
Or. Maurizio Calcinoni