

ALL1 MAN-QUA

QUALITY POLICY

Reference standards: UNI EN ISO 9001:2015 - IATF 16949:2016

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Page 1 of 1

Acciaieria Arvedi produces hot and cold rolled steel coils and strip, supplied as black, pickled, galvanized, pre-painted, for the most demanding applications, including the automotive sector, with unique size, flatness and surface quality tolerances and mechanical properties.

Its Management, applying UNI EN ISO 9001 and IATF 16949 regulations as its quality management system, places <u>customer satisfaction</u> and <u>environmental sustainability</u> at the heart of company operations, mandating all company functions to provide products which respect customer requirements, manufactured with a production cycle that respects the environment. Its Management, continuously and systematically, also promotes constant improvements aimed at expanding the product range and quality and speed and flexibility of service through:

- the organisation of each operational function, with priority attention to the prevention of non-conformances with respect to their correction (risk-based thinking);
- the definition of company quality targets and their monitoring through measurable indicators, their periodical re-examination and making the necessary resources available to achieve them;
- the adoption of continuous quality improvement programmes;
- training and motivation of all personnel making use of a specialist training centre (Arvedi CAMPUS);
- the dissemination and understanding of the principles expressed herein.

The Company has set as its strategic goal to achieve market leadership in its sector, consolidating a high level of competitiveness, setting alongside its characteristic spirit of innovation a clear commitment to:

- environmental sustainability, which is realised in concrete terms in the rigid application of relative current regulations and in the project for a gradual decarbonisation of the Melt Shop, aimed at the production of "NZE (Net Zero Emissions)" steel, a revolutionary steel with a zero net impact in terms of CO₂, emissions in accordance with the GHG protocol for scopes 1 and 2.
- particular attention to worker health and safety, not only through strict application of current regulations, but also through continuous training and constantly maintaining a work environment that is clean and orderly, appropriate to the product and worker requirements.

The Managing Director Maurizio Calcinoni